



Authorised Dealer for Mercedes-Benz:

Hap Seng Star Sdn Bhd

(659844-H)

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About Hap Seng Star Sdn Bhd

Hap Seng Star Sdn Bhd is part of the Hap Seng Consolidated Berhad Group, a well-established public listed company. Hap Seng Star Sdn Bhd is an authorised dealer of Mercedes-Benz in the Klang Valley and East Malaysia with an extensive network including Autohaus showrooms in Kuala Lumpur and Kuching, 3S Service Centres in Bandar Kinrara Puchong, Kota Kinabalu and Kuching as well as service outlets in Sandakan, Tawau, Miri, Sibul and Bintulu.

More details at www.hapseng.mercedes-benz.com.my

Underwritten by:



MSIG Insurance (Malaysia) Bhd

(46983-W)

It Pays To Insure With MSIG

Our parent company, Mitsui Sumitomo Insurance Co. Ltd. is a leading general insurer in Japan and one of the largest general insurers in Asia, with a Standard & Poor's rating of AA-. Across Asia, our business is powered by our strong links with intermediaries that include local agents and brokers, as well as long-term partnership programmes with multinational brokers and financial institutions.

Headquartered in Kuala Lumpur, MSIG Malaysia has a network of 20 branches and is one of the largest general insurers in the country. With our solid financial backing, deep commitment to service excellence and our combination of global expertise with local knowledge, you are assured of financial stability and a wide range of high-quality products and services.

MSIG is a member of MS&AD Insurance Group.

More details at www.msig.com.my

OPTIONAL COVERAGE

On top of the standard motor insurance coverage, you can extend the policy to cover loss or damage due to the following with payment of additional premium:

Benefits	Additional Premium
Legal Liability to Passengers <ul style="list-style-type: none"> Protects you from any lawsuits by passengers due to accidents caused by the driver Compulsory cover for vehicles entering Singapore 	25% of Third Party Premium (RM10 per additional seat if seating capacity exceeds 5 including driver)
Legal Liability of Passenger <ul style="list-style-type: none"> Covers any act(s) of negligence by a passenger that may create a lawsuit against you 	RM7.50 per car
Special Perils <ul style="list-style-type: none"> Covers damage due to flood, typhoon, earthquake, windstorm, landslide or subsidence. 	0.50% of Vehicle Sum Insured
Windscreen Damage <ul style="list-style-type: none"> Covers breakage of glass in windscreen or windows Protects your No Claim Discount (NCD) if you have separate cover for windscreen 	15% of Windscreen Sum Insured

AN EXCLUSIVE Motor Insurance Package

for Mercedes-Benz
Car Owners



Hap Seng Star Motor Insurance Package

Hap Seng Star Motor Insurance Package – exclusively for Mercedes-Benz car owners



Congratulations on you becoming the member of the elite group of Mercedes-Benz car owners in Malaysia! Now that you have become the proud owner of your dream car, we would like to offer you our comprehensive motor insurance package which is specifically tailored to meet your needs.

Underwritten by MSIG, the Hap Seng Star Motor Insurance Package is designed to protect your finances in the unfortunate event of accident or loss involving your car. Besides offering you competitive rates, speedy claim process and other benefits, the package also comes with various services and assistance for your ultimate convenience.

WHY YOU SHOULD GET HAP SENG STAR MOTOR INSURANCE PACKAGE



MSIG 24/7 Motor Assist/Breakdown Service (Hotline: 1-300-880-833)

- ✓ A dedicated tele-service line manned by experienced customer service officers to provide claims and roadside assistance services
- ✓ 24-Hour Towing & Emergency Roadside Repair Services

For our breakdown service, MSIG Motor Assist will bear an amount up to RM300 per incident for towing to your home or your preferred repairer and any labour costs for on-site breakdown repairs only, excluding replacement of parts.

- ✓ Transmission of Emergency Information
- ✓ Alternative Transport Home can be arranged for you after a Motor Accident

Exclusive Benefits for Repairs in Any of Hap Seng Star Service Centre

In the unfortunate event of an accident to your car which requires body and engine parts repairs, you can call Hap Seng Star 24/7 Breakdown Service for assistance to receive the following exclusive benefits:



Waiver of Betterment for Cars up to 10 Years Old

The deduction for betterment is waived for cars up to 10 years old.



Windscreen Replacement Scheme

Immediate replacement of damaged windscreen without any cash upfront (subject to policy liability). You can just drive in to any Hap Seng Star Service Centre and have the damaged windscreen replaced and drive off, truly hassle-free.



Fast Track Claims Service and Settlement

All claims for repairs below RM20,000 will be assessed by MSIG's in-house assessors with our experienced technician at our service centre and fast-tracked to ensure the car is repaired within the shortest possible time.



Guaranteed Genuine Mercedes-Benz Parts Used in the Replacement of Body and Engine Parts Which Come with a 2-Year Warranty (Terms and Conditions Apply)



Hap Seng Star 24/7 Breakdown Service:

Bandar Kinrara Puchong,	+6012 204 6673
Kuala Lumpur	+6013 811 8123
Kuching, Sarawak	+6016 830 7877
Miri, Sarawak	+6016 830 9633
Sibu, Sarawak	+6016 830 2282
Bintulu, Sarawak	+6016 830 8788
Kota Kinabalu, Sabah	+6016 830 8782
Sandakan, Sabah	+6016 830 2727
Tawau, Sabah	

Other Benefits Under Hap Seng Star Motor Insurance Package



No Excess

No excess for vehicles up to 10 years old and you will be compensated in full in the event of a claim.



Agreed Value Clause

For cars up to 5 years old, your claim will be paid based on the following agreed value amount:

YEAR (AGE OF MERCEDES-BENZ)	AGREED VALUE
1st Year	100%
2nd Year	90%
3rd Year	80%
4th Year	70%
5th Year	60%



No Premium Loading

Premium loading for cars up to 10 years old is waived for comprehensive motor insurance cover.



MSIG 24/7 Home Assist Service (Hotline: 1-300-880-863)

Besides our Motor Assist Service, you are also entitled to our 24-Hour referral services which includes locksmithing, roof repairs, electrical and wiring repairs, house moving etc. excluding cost of repairs.